



Limited Lifetime Warranty

Effective January 1st, 2026

CRL Shower Door Products are engineered for exceptional performance, durability, and long-lasting reliability. We proudly support our craftsmanship with a Limited Lifetime Warranty.

Lifetime Warranty Coverage

CRL warrants that CRL Shower Door Products will be free from defects in materials and workmanship for the lifetime of the product, beginning on the original invoice date. This warranty applies only to the original purchaser, is non-transferable, and requires that products be purchased directly from CRL or an authorized CRL reseller.

Products Covered

This warranty applies to CRL shower door hardware and metal components, including: hinges, clamps, brackets, handles, sliders, and aluminum extrusions. Coverage applies under normal use and proper maintenance.

Care & Cleaning Requirements

To maintain warranty coverage, CRL Shower Door Products must be cleaned and maintained according to CRL's published care and cleaning guidelines. Only mild, non-abrasive cleaners should be used. Harsh or abrasive chemicals, acidic, oxidizing, alkaline agents, or scouring pads, or any cleaning methods that damage the finish or components will void this warranty. Regular cleaning and proper maintenance are required to preserve product performance and finish integrity.

Exclusions

This warranty covers defects in materials and workmanship only; it does not cover damage resulting from installation, maintenance, environment, or misuse.

This warranty does not cover:

- Glass panels
- Vinyl sweeps, seals, gaskets, or other consumable parts
- Damage from improper installation, misuse, impact, or modification
- Finish damage caused by harsh or abrasive cleaners or chemicals
- Natural aging, patina, or cosmetic changes that do not affect performance
- Corrosion or finish deterioration caused by environmental conditions, standing water, or chemical exposure
- Labor, removal, reinstallation, or shipping costs
- Products purchased from unauthorized sellers
- Any claim arising from failure to follow CRL installation or maintenance guidelines
- Any advice, recommendations, or installation decisions made by third parties
- Glass breakage or damage to surrounding materials, even if hardware failure occurs

Warranty Remedy

If CRL determines that a product has a defect in materials or workmanship during the warranty period, CRL will, at its discretion, replace the product or refund the original purchase price. This remedy represents the full extent of CRL's responsibility under this warranty. No salesperson, agent, or representative is authorized to modify or expand this warranty.

Warranty Limitations

This warranty is exclusive and replaces all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose. CRL is not liable for indirect, incidental, special, consequential, or exemplary damages. CRL's total liability shall not exceed the original purchase price of the product. Failure to follow CRL's published care and cleaning guidelines constitutes misuse and voids this warranty. Any guidance or recommendations provided by CRL or its representatives are advisory only and do not create additional warranty obligations. Some jurisdictions do not allow these limitations, so they may not apply in all cases.

Warranty Claims

To submit a warranty claim, contact CRL Customer Service with proof of purchase, a description of the issue, and photos of the product. CRL may request the return of the product for inspection. This warranty does not include on-site service or labor.

Additional Terms

CRL does not control product selection, installation methods, site conditions, or glazing materials used by installers and assumes no responsibility for such decisions. CRL reserves the right to modify this warranty at any time. Warranty terms in effect at the time of original sale apply.